



**Lunar**

## **ABOUT LUNAR CARE**

Lunar Care supplies prior-approved and highly-trained care workers to care homes, individual homes, hospitals and other healthcare clients across England. Lunar Care is a small establishment that has an excellent reputation for reliability and high-quality service delivery. We take great pride in our abilities to deliver these qualities, and in essence what matters to our clients matters to us.



## OUR SERVICES

Our care worker arrangements may be short or long term, permanent or temporary, depending on your requirements. We provide carers to support in the provision of, where applicable, the following services, amongst others, to hospitals, care homes, individual homes or other clients:

### Main Services:

- All aspects of personal care: washing/bathing, dressing, applying creams, toileting and managing incontinence;
- Help getting up and going to bed;
- Managing medication, hospital, GP visits and collecting prescriptions;
- Accompanying clients to appointments, e.g. doctors, hospital, hairdressers;
- Meal preparation & feeding; and
- Light cleaning, bed making.

### Other Services:

- Help at home tasks including housework, shopping, laundry;
- Accompanying clients when shopping, going to the library, attending social events, etc.;
- Respite home care;
- Days out & day and night sits – having the peace of mind that someone is there to help during the day or night.
- Older people care;
- People with physical disabilities;
- People with dementia care; and
- Social companionship: Offering conversation is part and parcel of all services we provide.

### Live In Care:

- With live in care, clients will have a professional carer living with them 24 hours a day with all aspects of personal care being provided as well as meal preparation & feeding; Light cleaning; and Medication, hospital & GP visits.



## WHY LUNAR CARE?

- We recruit and deliver our services nationwide, supplying staff within social and health care sector and a range of clients.
- We stand for quality in services (ensuring reliability and professionalism). Quality is not an option but it is a must.
- We offer complete flexibility; we can provide care for a few days, weeks or months. We appreciate.
- that things can change rapidly and are able to supply a carer in an emergency situation, if necessary, often doing so with under 24 hours' notice. Available 24 hours a day and 7 days a week.
- Our small and dedicated office team really understands our clients' needs, allowing us to carefully match our clients with the carer that's right for them.
- One of the ways we differ from our competitors is our out-of-hours emergency service – no third-party is involved. It's another way we're committed to making sure that our clients get consistent levels of service and high standards of care.

**make us  
care**

## HOW THIS WORKS?

- We vet and recruit

Our recruitment and vetting team ensure that every carer applicant go through all relevant and necessary checks before they are hired. This means that only the highest calibre of staff makes it onto our books.

- We Profile & Match

To make sure our staff are the perfect fit for your requirements, we profile all our clients in advance, so we can then match them up against our extensive staff database. We'll sit down with you to discuss exactly what you need, from staff capabilities and qualifications through to shift patterns and services.

- We Follow - up

To make sure our staff are continuously meeting our high standards, we cooperate with our clients to perform regular spot checks for quality and consistency.

## OUR FEES

- Our carer fees have no hidden extras and there is no VAT to be added. Costs differ if care is required in the week, the weekend or bank holidays and we will discuss and agree this with you
- To find out more get in touch with us, and we will be more than happy to talk you through our fees.

## WHAT NEXT?

- Please complete the carer request form and return to us.
- Once we have received the form, we will contact you to confirm your booking details and organise the carer (s) to arrive.





## WHAT LUNAR CARE CLIENTS SAY

KWAME BUSHELL

I use carers from Lunar Care, and the carers that they provide work very well for our clients. Good service, one of a kind.

ALEXENDER COLE

Excellent, brilliant service. Pleasant carers who are very attentive.

LUKA MICHEAL

Wonderful service, definitely picking them again. This is just to say how incredibly impressed we were by all the carers who looked after my mother and to pass on our heartfelt thanks to you and everyone involved with her care.

MS. L

The carers were all fantastically kind and selfless people, who despite experiencing, on occasion, a total lack of any gratitude or recognition of their efforts, were completely tireless in ensuring our mother's final few months were as pleasurable as possible.



## CARER REQUEST FORM

If you are an organisation, individual home or hospital looking for a reliable agency that supplies high quality carers in your chosen location, look no further. We are always looking for new clients who share our passion for care.

- Name\*

- Address

Street Address

6

Address Line 2

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City

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State / Pr

--	--

Region

Postal Code

- Phone\*

--	--

- Email\*

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- Additional Information (specifying any requirement)

- Option of Part-time/Full-time

-  Full-time

-  Part-time

- Upload Special Requirements Supporting Document (Optional)

Accepted file types: pdf, doc, docm, docx, Max. file size: 128 MB.

Submit







## **CONTACT US**

Our friendly staff are always available to help you with your needs. If you need help, or you have questions please by all means get in touch with us for more information.



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